## North Central London

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12 June 2024

**Dear Patient** 

## Re: Hanley Primary Care Centre, 51 Hanley Road, Finsbury Park, London, N4 3DU

We are writing to provide an update on Hanley Primary Care Centre.

As you may be aware following our letter to registered patients in July 2023, AT Medics Limited has provided services at Hanley Primary Care Centre since 1 August 2016. In our letter, we informed patients that the NHS North Central London Integrated Board had served notice for the contract held by AT Medics Limited to end, and that a new contract for GP services would be put in place.

The procurement exercise that followed has now concluded and the successful provider is Islington GP Group Limited, known locally as Islington GP Federation. From 1 July 2024, Islington GP Group Limited will provide services to patients registered at Hanley Primary Care Centre under the new contract.

## What does this mean for patients?

You do not need to do anything. Your GP services will continue to be provided as normal and you will continue to be registered at the practice.

- The practice telephone number (0203 874 5676) will remain the same.
- The practice opening hours will remain as follows:
  - o Monday-Friday, 08:00 18:30
  - Saturday, 08:30 12:30
- Your medical records will remain at the practice.

You can continue to contact the practice using a form on the practice website or the NHS App. This online service will now be provided by "eConsult", having previously been provided by "Dr iQ". No additional registration will be required.

The GP practice team will be organising Patient Participation Group engagement sessions at the Hanley Primary Care Centre where patients can meet the practice team, ask questions, learn more about the services provided and how to become involved in shaping future services. Information about these events will be displayed within the practice and on the practice website: www.hanleyprimarycarecentre.org

If at any time you wish to change your GP practice, you can find information about local practices by visiting: <u>www.nhs.uk</u>. First check that you live within the registration area of your chosen practice and then ask its staff to support you through the registration process.

## **Further information**

If you have any questions, please contact Hanley Primary Care Centre in the first instance. Alternatively, you can contact NHS North Central London Integrated Care Board's Primary care team on:

- Email: <u>nlphc.lon-nc-pcc@nhs.net</u>
- Tel: 0203 965 9658

Yours sincerely

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Vanessa Piper Assistant Director of Primary Care Contracting NHS North Central London ICB