**PPG meeting minutes**

**Date: 7/4/22**

**Time: 4:00pm**

**Attendees: Haidar (Administrator), Shahanaz (Practice manager), L.M, C.R**

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| **Agenda Item:** | **Topic:** | **Action:** |
| 1. **CCTV** | As mentioned in the previous meeting we now have CCTV cameras installed around the Practice – public spaces only. | This is to protect users of our service as well as our staff members |
| 1. **Dr Amin leaving** | Dr Avnita Amin will sadly be leaving at the end of this month. We have been looking to find a replacement GP. | There is a shortage of GPs at the moment so we have to fill the days with locum GPs. Nevertheless we will still have Dr Sherlock and Dr Ali available to ensure continuity of care for our patients. |
| 1. **Southgate and Whiston Road Surgery closing** | Southgate Road Medical Practice and Whiston Road Surgery, near Mitchison, have now closed. We have had several of their patients join us over the past 6 months. | Our Practice register is continuing to grow so we are trying our very best to deal with the increasing demand. |
| 1. **New physician associate** | We have a new Physician Associate that joined the team in February. Her name is Nazia and she is with us full time. | Nazia will have appointments that patients will be able to book into |
| 1. **Saturday clinic** | Saturday clinics – Our Saturday GPs are now seeing more patients face to face on Saturday. | We are open from 9-1pm on Saturdays as usual. The GP clinic runs from 9-12pm. |
| 1. **Blood test appointments** | Blood test appointments at UCLH: Shahanaz has received an update from the CCG that a service known as “T-Quest” will be going live across Primary care providers in North Central London this summer – although we do not have much more information other than this. T-Quest should allow us to request blood tests on a system that the UCLH services can also view. | Once this has been rolled out, we can then liaise with the CCG about the patient booking system. |
| 1. **Feedback and Questions from patients** | No questions. Patient LM says she has seen the posters for these meetings at reception but unfortunately never usually finds the time to attend. Has found these updates to be useful in gaining an insight into the work done behind the scenes and will try to attend the next meeting too. |  |
| 1. **Next meeting** | The next meeting will be on Thursday the 7th of July 2022 |  |